Sheer House Redevelopment

Good evening,

Thank you for signing up to receive updates about the redevelopment of Sheer House.

We are grateful for your continued engagement while we await the determination of the Reserved Matters application. Please continue to get in touch with any feedback, questions or comments via the contact details listed below.

Balconies

We know that there have been a number of thoughtful questions about how the balconies will be managed. As a matter of standard practice, the manner in which the exterior of the apartments is maintained, including balconies, is covered in the tenure agreements between residents and Retirement Villages Group Ltd. The agreements mean that issues affecting upkeep, such as cleanliness and maintenance, and safe use are subject to control and enforcement.

The health and safety of everyone at the development, including the public, is paramount. Items that overhang from the outside of balconies will not be allowed, for example, planters, towels and posters. Likewise, the use of barbeque fires is also prohibited along with other risky behaviours. These matters are not covered by planning as it is more appropriate for them to be governed by civil codes with suitable management and control by the operator.



The Resident newsletter

We are pleased to have been featured in the latest edition of The Resident newsletter. James Ahearne, Development Director for Retirement Villages Group, has written an article (page 16) that outlines our progress so far in bringing plans forward for the redevelopment of Sheer House. Due to the ongoing Covid-19 pandemic, this issue is only available online and can be accessed through the link below.

Read the article

Contact us!



Retirement Villages Group has gathered together a multidisciplinary team to help support the redevelopment of Sheer House in West Byfleet.

Public consultation and stakeholder relations are being managed by Keeble Brown Ltd, a specialist communications consultancy. You can contact us directly using the details below.



Or call us on our freephone number: 0800 061 4979.







Copyright © 2020 Keeble Brown, All rights reserved.

This newsletter has been produced by Keeble Brown on behalf of Retirement Villages Group.

We would welcome your views on the content of this newsletter. If you have any comments, please get in

touch.

Want to change how you receive these emails?

You can <u>update your preferences</u> or <u>unsubscribe from this list</u>.